



Keeping You Informed
repair trax

BRYANS COMPUTERS

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repair trax



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Track the progress of your repair online at www.bryanscomputers.com

FIRST NAME _____ LAST NAME _____

ADDRESS _____ CITY _____ ZIP _____

CELL PHONE # (_____) _____ E-MAIL _____

TEXT UPDATES YES ___ NO ___ CELL PROVIDER (eg) AT&T _____ (REQ'D FOR TEXT UPDATES)

DOES YOUR COMPUTER HAVE CRITICAL DATA ON IT YES _____ NO _____

BACK UP DATA BEFORE DIAGNOSTICS BEGIN \$99 COST YES ___ NO ___

Backup procedure does not include thumb drive or other portable media costs. We do archive your backup for 30 days.

COMPUTER MAKE, MODEL _____

ACCESSORIES (EG) CORDS, BAG, CHARGER _____

IF APPLICABLE – PASSWORD FOR BOOT UP – LOGIN _____

DESCRIPTION OF ISSUE(S)

Bryans keeps your information as confidential as the law allows. However, it's against the law for us NOT to report suspected illegal files and or pictures that we may possibly see and/or find while working on your system. By signing below, you understand such and agree to allow Bryans to service your systems. You are also agreeing that you will be responsible for a \$48.00 diagnostic fee – unless you choose to repair or replace your system as advised by your technician here at Bryans. In some scenarios, it's possible that a system may die and/or incur data loss during service procedures. Bryans IS NOT responsible for data loss on systems under no circumstances. Any and all items being checked in by use of this form, of left for 30 days or longer, paid or unpaid, will become the property of Bryans.

I have read this agreement and fully understand its terms and have signed it freely and voluntarily.

PRINTED NAME: _____

SIGNATURE: _____ DATE _____